

CALIFORNIA LUTHERAN UNIVERSITY STUDENT LEARNING OUTCOMES
NOEL-LEVITZ STUDENT SATISFACTION INVENTORY (SSI)

Student Learning Outcomes	Fall 2002 SSI (n=408) UG Soph & Junior			Fall 2004 SSI (n = 354) UG Soph & Junior			Spring 2007 SSI (n = 205) UG Soph & Junior			Spring 2009 SSI (n = 200) UG Soph & Junior			Spring 2013 SSI (n =84) UG Soph & Junior			Spring 2015 SSI (n =57) UG Soph & Junior			
	Cal Lutheran provides an environment that allows me to gain:			Cal Lutheran provides an environment that allows me to gain:			Cal Lutheran provides an environment that allows me to gain:			Cal Lutheran provides an environment that allows me to gain:			Cal Lutheran provides an environment that allows me to gain:			Cal Lutheran provides an environment that allows me to gain:			
	Import	Sat	Gap	Import	Sat	Gap	Import	Sat	Gap	Import	Sat	Gap	Import	Sat	Gap	Import	Sat	Gap	
Communication (Oral) Skills										6.39	5.80	0.59	6.38	6.01	0.37	6.09	5.74	0.35	
Communication (Written) Skills										6.42	5.82	0.60	6.40	6.05	0.35	6.40	5.74	0.66	
Creative and Critical Thinking										6.51	5.87	0.64	6.55	5.87	0.68	6.37	5.35	1.02	
Cross Cultural Competency													6.20	6.11	0.09	6.29	5.46	0.83	
Identity and Values				6.07	5.37	0.70	6.57	5.96	0.61	6.33	5.78	0.55	6.51	5.96	0.55	6.55	5.61	0.94	
Information Literacy										6.40	5.82	0.58	6.23	5.95	0.28	6.28	5.69	0.59	
Interpersonal and Teamwork Skills				5.90	5.43	0.47	6.46	6.05	0.41	6.29	5.80	0.49	6.42	5.94	0.48	6.17	5.63	0.54	
Principled Leadership										6.37	5.70	0.67	6.41	5.88	0.53	6.28	5.44	0.84	
Quantitative Literacy													5.72	5.47	0.25	5.96	5.31	0.65	
Ethical Reflection				5.84	5.07	0.77	6.42	5.82	0.60										
Religious and Spiritual Growth	5.62	5.30	0.32																
Diversity																			
Respect for people of different ethnic and racial backgrounds				6.15	5.38	0.77	6.40	5.65	0.75				6.26	5.93	0.33	6.17	5.44	0.73	
Interaction between ethnic and racial groups				5.93	4.93	1.00	6.25	5.29	0.96	6.09	5.41	0.68							
Diversity is viewed as an educational necessity	5.11	4.10	1.01	5.70	4.89	0.81	6.04	5.31	0.73										
Exposure to diverse cultures	5.26	3.86	1.40	5.75	4.60	1.15	6.10	5.11	0.99	6.30	5.58	0.72							
Service to the Community				5.68	5.34	0.34	6.33	6.06	0.27										
Ethical and Professional Judgment				6.11	5.37	0.74	6.49	5.90	0.59										
Field-specific Knowledge and Experience																			
Disciplinary and Interdisciplinary Perspectives																			
Academically Challenging	6.01	5.27	0.74	6.29	5.44	0.85	6.49	5.96	0.53										
Engagement																			
Key: UG – Undergraduate; Soph-Sophomore; Import-Importance; Sat-Satisfaction				Scale: 1=Not important/satisfied at all; 2=Not very important/dissatisfied; 3=Somewhat unimportant/dissatisfied; 4=Neutral; 5=Somewhat important/satisfied; 6=Important/satisfied; 7= Very important/satisfied															