



# GETTING THE CARE YOU NEED WHEN YOU NEED IT.

We're here to help you get the right care  
so you can get healthy and stay that way.

When you're sick or injured, you may have an urgent care need. An urgent care need is one that requires prompt medical attention but is not an emergency medical condition.<sup>1</sup>

Many of our Southern California facilities provide urgent care. Locations are listed below.<sup>2</sup> For hours, call the Advice and Appointment Line at the facility you plan to visit.

If you're not sure what kind of care you need, our advice nurses can direct you to the most appropriate place for treatment and, when medically appropriate, provide advice.

Our advice nurses are available 24 hours a day, seven days a week. To contact an advice nurse during weekdays, call the number for your Kaiser Permanente facility. For after-hours advice, call toll free **1-888-KPONCALL (1-888-576-6225)**. For TTY service for the deaf, hard of hearing, or speech impaired, call **711**.

## URGENT CARE LOCATION (by city)

## ADVICE / APPOINTMENTS

**Stockdale Medical Offices**  
3501 Stockdale Hwy.  
Bakersfield, CA 93309

**(661) 328-9831** or  
**1-877-524-7373** (from outlying  
communities)

**Adults:** (walk-in available)

**Pediatrics:** (by appointment only)

**Baldwin Park Medical Center**  
**Adults and Pediatrics**  
1011 Baldwin Park Blvd.  
Baldwin Park, CA 91706

**1-800-780-1277**

**Downey Medical Center**  
Orchard Medical Office Building  
9449 E. Imperial Hwy.  
Downey, CA 90242

**1-800-823-4040**

**Adults:** 1st Floor

**Pediatrics:** 3rd Floor



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
<b>Fontana Medical Center</b> 9961 Sierra Ave. Fontana, CA 92335 <b>Adults:</b> Medical Office Building 1 1st Floor <b>Pediatrics:</b> Medical Office Building 2 2nd Floor	<b>1-888-750-0036</b> (toll free)
<b>Garden Grove Medical Offices</b> 12100 Euclid St. Garden Grove, CA 92840	<b>1-888-988-2800</b> (toll free) (walk-in available)
<b>South Bay Medical Center</b> 25825 S. Vermont Ave. Harbor City, CA 90710 <b>Adults:</b> Normandie North 2 Medical Offices, 3rd Floor <b>Pediatrics:</b> Normandie North 2 Medical Offices, 2nd Floor	<b>1-800-780-1230</b>
<b>Novak Urgent Care<sup>3</sup></b> 80-545 Highway 111 Indio, CA 92201	<b>(760) 347-9221</b>
<b>Inglewood Medical Offices</b> 110 N. La Brea Ave. Inglewood, CA 90301	<b>1-800-954-8000</b> (by appointment only)
<b>La Mesa Medical Offices</b> <b>Adults</b> 8080 Parkway Dr. La Mesa, CA 91942	<b>1-800-290-5000</b>
<b>Lancaster Medical Offices</b> <b>Adults and Pediatrics</b> 43112 N. 15th St. W. South Building Lancaster, CA 93534	<b>1-888-778-5000</b> (toll free)
<b>East Los Angeles Medical Offices</b> 5119 E. Pomona Blvd. Los Angeles, CA 90022	<b>1-800-954-8000</b> (by appointment only)
<b>Los Angeles Medical Center</b> 1526 N. Edgemont St. Los Angeles, CA 90027 <b>Adults:</b> 1526 N. Edgemont St. 1st Floor <b>Pediatrics:</b> 4700 Sunset Blvd. 3rd Floor	<b>1-800-954-8000</b> (walk-in available)
<b>West Los Angeles Medical Center</b> 6041 Cadillac Ave. Los Angeles, CA 90034 <b>Adults (walk-in only):</b> Medical Offices, 1st Floor Lobby <b>Pediatrics:</b> Venice Medical Offices 5971 Venice Blvd. 1st Floor	<b>1-800-954-8000</b>



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
<b>Mission Viejo Medical Offices</b> 23781 Maquina Ave. Mission Viejo, CA 92691	<b>1-888-988-2800</b> (toll free) (walk-in available)
<b>Ontario Vineyard Medical Offices and Ambulatory SurgiCenter</b> 2295 S. Vineyard Ave. Ontario, CA 91761	<b>1-888-750-0036</b> (toll free)
<b>Buenaventura Oxnard Medical Offices</b> 2200 E. Gonzales Road Oxnard, CA 93036	<b>1-888-515-3500</b> (toll free)
<b>Healthcare Express Urgent Care<sup>3</sup></b> 42575 Washington St. Palm Desert, CA 92211	<b>(760) 360-1475</b>
<b>Palm Desert Urgent Care Center<sup>3</sup></b> 73-345 Highway 111, Suite 101 Palm Desert, CA 92260	<b>(760) 340-5800</b>
<b>VIP Urgent Care Center<sup>3</sup></b> 72-630 Fred Waring Drive, Suite 110 Palm Desert, CA 92260	<b>(760) 674-1923</b>
<b>Panorama City Medical Center</b> 13652 Willard St. South 1 Building Panorama City, CA 91402	<b>1-888-778-5000</b> (toll free)
<b>Riverside Medical Center</b> 10800 Magnolia Ave. Park Sierra Medical Offices, 1st Floor Riverside, CA 92505	<b>1-866-984-7483</b> (toll free) (no appointment necessary)
<b>Otay Mesa Outpatient Medical Center Adults and Pediatrics</b> 4650 Palm Ave. San Diego, CA 92154	<b>1-800-290-5000</b>
<b>Vandever Medical Offices Adults and Pediatrics</b> 4405 Vandever Ave. San Diego, CA 92120	<b>1-800-290-5000</b>
<b>San Marcos Outpatient Medical Center</b> 400 Craven Road San Marcos, CA 92078	<b>1-800-290-5000</b>
<b>Harbor–MacArthur Medical Offices</b> 3401 S. Harbor Blvd. Santa Ana, CA 92704	<b>1-888-988-2800</b> (toll free) (walk-in available)
<b>Santa Clarita Medical Offices</b> 27107 Tourney Road Santa Clarita, CA 91355	<b>1-888-778-5000</b> (toll free)



URGENT CARE LOCATION (by city)	ADVICE / APPOINTMENTS
<b>Simi Valley Medical Offices</b> 3900 Alamo St. Simi Valley, CA 93063	<b>1-888-515-3500</b> (toll free)
<b>Thousand Oaks I Medical Offices</b> 365 E. Hillcrest Drive Thousand Oaks, CA 91360	<b>1-888-515-3500</b> (toll free)
<b>Buenaventura Hill Road Medical Offices</b> 888 S. Hill Road Ventura, CA 93003	<b>1-888-515-3500</b> (toll free)
<b>Wildomar Medical Offices</b> 36450 Inland Valley Drive Wildomar, CA 92595	<b>1-866-984-7483</b> (toll free)
<b>Woodland Hills Medical Center Adults and Pediatrics</b> 5601 De Soto Ave. Medical Office Tower, Entrance 4 Woodland Hills, CA 91367	<b>1-888-515-3500</b> (toll free)
<b>Avalon Urgent Care Center<sup>3</sup></b> 58471 29 Palms Hwy., Suite 303 Yucca Valley, CA 92284	<b>(760) 365-0851</b>

<sup>1</sup>If you have an emergency medical condition, call **911** or go to the nearest hospital. An emergency medical condition is any of the following: (1) a medical condition that manifests itself by acute symptoms of sufficient severity (including severe pain) such that you could reasonably expect the absence of immediate medical attention to result in serious jeopardy to your health or body functions or organs, (2) active labor when there isn't enough time for safe transfer to a Plan hospital (or designated hospital) before delivery, or if transfer poses a threat to your (or your unborn child's) health and safety, or (3) a mental disorder that manifests itself by acute symptoms of sufficient severity such that either you are an immediate danger to yourself or others, or you are not immediately able to provide for, or use, food, shelter, or clothing, due to the mental disorder.

<sup>2</sup>Please visit [kp.org/facilities](http://kp.org/facilities) for the latest information on our facilities.

<sup>3</sup>Affiliated plan facility

**kp.org**